



Broadview Heights Human Services Protocol

The Ohio Department of Health (ODH) Director Stephanie McCloud signed an [order June 1, 2021](#), rescinding the [Third Amended Director's Order on the Opening of Senior Centers](#) health order.

The recently released [The Road Back: COVID-19 Resources for Congregate Settings | Department of Aging \(ohio.gov\)](#) aligns with this [guidance](#) that will assist us with staying open. We will continue to monitor case status in the community, local hospital capacity and guidelines as required as well as adjust the open/closed status of our center as mandated. **Because of our case status, the CDC is recommending masks for indoor activities even if you are fully vaccinated. <https://www.cdc.gov/coronavirus/2019-ncov/vaccines/fully-vaccinated.html>. The Human Services Department is requiring that ALL visitors / participants of the Human Services Department wear a mask unless eating or exercising. Masks will be made available if a visitor needs one.**

In addition to operating within all of the required guidelines, our highest priority will be to offer a safe and enjoyable experience for our members. If you have any questions, please call 440- 526-4074. **If you are high risk or unable to wear a mask, please let us continue serving you remotely. All participants will continue to be screened at the door.**

- The majority of classes/activities will be held in the Willow Room and/or the Auxiliary Gymnasium
 - Only the Senior Center bathrooms will be available for class members
- Everyone will be asked to temperature check upon entering the Human Services doors.
 - **If temperature is above 100.4 degrees Fahrenheit, please do not go any further into the center. Member may return to the center after 10 days (from positive test result OR 1st symptom) AND 48 hours without fever, vomiting, and diarrhea OR a negative COVID test result.**
- Member will disinfect hands with hand sanitizer.
- Members are to maintain social distance upon entering, during workout/activity, and while exiting building.
- Members will enter and exit the building using the Human Services doors.
- It is suggested that members wear masks (except when exercising and eating).
- Members must make an appointment to reserve class space ahead of time to ensure that current capacity limits are maintained. (This can be done on the monthly call in dates).
- It is suggested that members bring their own water and towel for exercise.
 - City Hall hallway has a water fountain to refill water bottles.
- Members will have a workout/activity space 6 feet apart from each other.
- If equipment is needed, Instructor will set out disinfected equipment for each member prior to the class. At the end of class, the instructor will distribute wipes for each member to disinfect their equipment.
- Staff/Instructor will put equipment away.

Spacing, Capacity, Numbers:

- All Human Services multi-purpose rooms have been evaluated for social distancing.
 - Willow Room – 50
 - Auxiliary Gymnasium – 100
 - Maple Room -10
 - Computer Lab – 1
- Activities will be 1 hour maximum limit.
- Lost and found is located in the office, where members do not have access to. If items need to be placed in lost and found they are to be sanitized before being placed in box.

Sanitization:

- Members will be asked to sanitize their hands upon entering and exiting the building.
- There are sanitizing stations in every room and hallway.
- Members will be required to use sanitizing wipes to clean any equipment used between each use.
 - A new wipe will be used for each piece of equipment to prevent cross contamination.

Signage:

- CDC guidelines will be posted on the bulletin boards in both hallways.
- Signs have been placed around the facility to remind members of social distancing, hand washing and equipment sanitation.

Restrooms:

- Restrooms will be cleaned and disinfected every two hours.
 - Cleaning logs will be posted and staff members will sign off when completed.

Employees:

- Employees are not to report to work if they are ill or exhibiting symptoms of COVID-19.

Members/Clients:

- Members are required to register for the class/ activity to help encourage social distancing.
- Participation:
 - Members are to arrive no earlier than ten minutes before their class is scheduled to begin.
 - Members are encouraged to bring their own equipment if capable, water and towel.
 - Members are required to reserve class space ahead of time to ensure that current capacity limits are maintained.
 - All classes/activities will be held in the Human Services area.
 - Instructor will set out disinfected equipment for each participant prior to class.
 - If equipment is needed, the instructor will distribute disinfected equipment for each member prior to the class. At the end of class, the instructor will distribute wipes for each member to disinfect their equipment.
 - Staff/Instructor will put equipment away.

Transportation

- Drivers and riders will be required to wear a mask at all times.
- Transportation providers shall adhere to the [Ohio Department of Transportation Guidance](#) and the [Mass Transit Transportation Providers COVID-19](#).

Confirmed Case:

If anyone tests positive after visiting the Human Services Department and/or utilizing designated vehicles, we will do the following.

- Cancel Activities/Transportation for the week.
- Follow Deep Cleaning and Sanitation Schedules
- Contact Cuyahoga County Board of Health at 216-201-2000 and follow their guidelines.
- Member may return to the center after 10 days (from positive test result OR 1st symptom) AND 48 hours without fever, vomiting, and diarrhea OR a negative COVID test result.