

City of Broadview Heights
MAILBOX REPLACEMENT POLICY

If it is determined that a resident's mailbox has been damaged by the City of Broadview Heights, the Broadview Heights Service Department shall replace the damaged mailbox by providing the following:

1. A standard rural 20-1/4" long x 9-3/4" high x 5-3/4" wide using standard gauge steel construction (Postmaster)
2. A standard 4x4 treated wood mailbox post

Nothing more than the above shall be provided by the City of Broadview Heights. If a resident has chosen to erect or construct a more significant type of mailbox, including, but not limited to those made of brick, stone or other masonry material, the owner shall be responsible for any repairs if the resident chooses not to accept the standard replacement provided above.

A resident has the option to submit a claim to the Sundry Claims Board for review but such claims shall only be considered for review if the homeowner has first submitted the claim for payment to his insurance company and the insurance company has paid said claim. Proof of such submittal and payment shall be provided to the City along with the individual's request for a Sundry Claims Board review. Said proof must be in form acceptable to the Director of Finance.

The Sundry Claims Board shall have the authority to award reimbursement to the resident to the extent of the resident's deductible up to One Thousand Dollars (\$1,000.00).

It should be noted that the Sundry Claims Board is autonomous and shall determine what, if any, award shall be given pursuant to a hearing on the matter, up to One Thousand Dollars (\$1,000.00). Nothing in this policy is meant to establish that any payment shall be forthcoming or that the Sundry Claims Board is required to award any damages. A damage award, if any, shall be determined by the Sundry Claims Board in their sole discretion based on evidence presented in a hearing regarding the matter.