



**CITY OF BROADVIEW HEIGHTS
RESOLUTION NO. 2025-60**

INTRODUCED BY MAYOR AND ENTIRE COUNCIL

**A RESOLUTION AUTHORIZING THE MAYOR TO ENTER INTO AN AGREEMENT
BETWEEN THE CITY OF BROADVIEW HEIGHTS AND BPI INFORMATION SYSTEMS
FOR THE IT SUPPORT HOURS, AND APPROVAL OF STATEMENT OF WORK FOR
SONICWALL UPGRADES AND NEW INTERNET CIRCUITS IN THE CITY OF
BROADVIEW HEIGHTS, AND DECLARING AN EMERGENCY**

WHEREAS, the City Council has determined that it is in the best interest of the City to enter into an agreement between the City of Broadview Heights and BPI Information Systems for the provision of IT Support Hours and approval of Statement of work for SonicWALL Upgrades and new Internet Circuits in the City of Broadview Heights.

NOW, THEREFORE, BE IT RESOLVED BY THE COUNCIL OF THE CITY OF BROADVIEW HEIGHTS, COUNTY OF CUYAHOGA AND STATE OF OHIO:

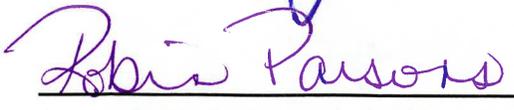
SECTION 1. The Mayor is hereby and herein authorized and directed to enter into an agreement between the City of Broadview Heights and BPI Information Systems for the provision of IT Support Hours and approval of Statement of work for SonicWALL Upgrades and new Internet Circuits in the City of Broadview Heights as delineated in Exhibit "A" attached hereto and made a part hereof as if fully rewritten herein.

SECTION 2. This Resolution is declared to be an emergency measure necessary for the immediate preservation of the public health, safety and welfare and for the further reason stated in the preamble, and provided it receives the affirmative vote of five (5) or more of the members of Council and the signature of the Mayor; otherwise it shall take effect and be in force from and after the earliest period allowed by law.

Passed and Adopted by the Council on this 7th day of April, 2025


Robert Boldt, President of Council


Samuel J. Alai, Mayor April 7, 2025
Date


Attest: Robin Parsons, Clerk of Council April 7, 2025
Date

BPI INFORMATION SYSTEMS - BLOCK TIME SERVICES SCHEDULE

This Block Time Services Schedule (this "**Schedule**") is entered into as of 04/2/2025 (the "**Schedule Effective Date**") by and between BPI Information Systems ("**BPI**") and City of Broadview Heights ("**Customer**"). This Schedule is subject to the terms of the Master Services Agreement between BPI and Customer dated 01/30/2023 (the "**Agreement**"). Capitalized terms used in this Schedule and not otherwise defined have the meaning given to them in the Agreement.

1. Contact Information and Block Time

Site Location(s):	9543 Broadview Road, Building 7, Broadview Heights, OH. 44147				
Primary Customer Contact:	Dave Pfaff		Secondary Customer Contact:	Ted Bruzdziński	
Emergency Phone #:	330-338-4056		Emergency Phone #:	440-584-8578	
Block Purchase Amount:	\$ 23,250.00	Block Hrs:	150	Block Type:	Network
				PO#:	

2. Block Time Payment Terms

- (a) Customer agrees to acquire and pay in advance the amount set forth above (referred to as "**Block Time**") to be applied to applicable Services chargeable on a time and material basis that Customer may obtain from BPI during the term of the Agreement.
- (b) The fee paid for Block Time is non-refundable. All Block Time must be used within two (2) years from the date of purchase.

3. Block Types

- (a) *Network* can be applied to network integration and support services including support for network infrastructure, Microsoft Server products, VMware, Citrix, and Cisco where a BPI System Engineer is required.
- (b) *Computer Repair* can be applied to computer repair and desktop support services including Microsoft Desktop products, PC, notebook and printer repair where a BPI Customer Service Engineer is required.

4. Additional Terms

- (a) BPI will use diligent efforts to respond to all Block Time service tickets in a timely manner based upon the nature of the request. Non-critical service tickets will be scheduled during Regular Business Hours at an agreed-upon time. Requests for support can be made to BPI's Service Desk by phone (440-717-4112) or email (service@bpiohio.com) during Regular Business Hours. Requests made outside of Regular Business Hours will be processed the next regular business day.
 - (b) Block Time usage is for labor only. Shipping and other expenses required for any repairs that are not covered by a manufacturer's warranty or BPI's or a manufacturer's maintenance contract will be provided at a quoted price by BPI, which must be approved by Customer in advance of ordering.
 - (c) BPI will use commercially reasonable efforts to inform Customer when it has depleted or is likely to deplete its Block Time. However, Customer is responsible for managing its Block Time. Upon Customer's request, Customer will receive a statement of remaining Block Time for each Block Type, as applicable. If no other arrangements have been made, BPI reserves the right to discontinue Services when all applicable Block Time has been depleted. If BPI continues to provide Services in response to a service ticket past the available Block Time hours, Customer is responsible for paying for such additional time at BPI's regular time and materials rate.
- Optional Automatic Renewal** – If selected, Block Time Services Schedule will automatically renew Block Hrs. at current Block Rates once remaining Block Time reaches 25% of Block Hrs. Automatic Renewal shall remain in effect until cancelled in writing by either party.

EACH PARTY REPRESENTS AND WARRANTS THAT IT HAS READ AND AGREES TO BE BOUND BY THIS SCHEDULE AND IS AUTHORIZED TO EXECUTE THIS SCHEDULE.

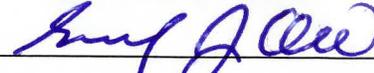
BPI Information Systems

By: _____

Print Name and Title

Date: _____

Customer: City of Broadview Heights

By: 

Samuel S. Alai, Mayor

Print Name and Title

Date: April 7, 2025