



CITY OF BROADVIEW HEIGHTS  
RESOLUTION NO. 2025-37

INTRODUCED BY MAYOR AND ENTIRE COUNCIL

**A RESOLUTION AUTHORIZING THE MAYOR TO ENTER INTO AN AGREEMENT  
BETWEEN THE CITY OF BROADVIEW HEIGHTS AND INTERACTION INSIGHT  
CORPORATION FOR RECORDING SOLUTIONS FOR THE POLICE DEPARTMENT  
IN THE CITY OF BROADVIEW HEIGHTS AND DECLARING AN EMERGENCY**

WHEREAS, the City Council has determined that it is in the best interest of the City to enter into an agreement between the City of Broadview Heights and Interaction Insight Corporation for recording solutions for the Police Department in the City of Broadview Heights.

NOW, THEREFORE, BE IT RESOLVED BY THE COUNCIL OF THE CITY OF BROADVIEW HEIGHTS, COUNTY OF CUYAHOGA AND STATE OF OHIO:

SECTION 1. The Mayor is hereby and herein authorized to enter into an agreement between the City of Broadview Heights and Interaction Insight Corporation for recording solutions for the Police Department in the City of Broadview Heights as delineated in Exhibit "A" attached hereto and made a part hereof as if fully rewritten.

SECTION 2. This Resolution is hereby declared to be an emergency measure necessary for the immediate preservation of the public health, peace, safety and welfare for the reason stated in the Preamble hereof, and provided it receives the affirmative vote of five (5) or more of the members of Council and signature of the Mayor; otherwise it shall take effect and be in force from and after the earliest period allowed by law.

Passed and Adopted by the Council on this 24<sup>th</sup> day of February, 2025

Robert Boldt, President of Council

  
Date February 24, 2025

Samuel J. Alai, Mayor

Date

  
Date February 24, 2025

Attest: Robin Parsons, Clerk of Council

Date



September 13, 2024

Chief Steve Raiff  
Sgt. Jeff Money  
Broadview Heights PD  
543 Broadview Road - Bldg 19  
Broadview Heights, OH 44147

Chief Raiff & Sgt. Money,

On behalf of Interaction Insight and Eventide, the PD's upgrade cost for a NEW Eventide Voice Recording Solution, replacing their current NICE system, is attached.

This proposal comes with a One-year (M-F, 9-5) Support contract, so your department's upcoming annual charge of **\$3,250.00**, due 5/1/2025, can be used to purchase this upgrade.

We are excited to share that we have proudly partnered with the Ohio Association of Chiefs of Police for over 25 years, building a strong and lasting relationship.

In addition, we stand by our "Customer Satisfaction Guarantee." If our equipment does not meet your expectations or fails to perform as intended, you can return it for a full refund. Plus, with any purchase of our recording systems, we offer complimentary training for the entire lifespan of the equipment.

Thank you for your time and consideration. If you have any questions or need additional support, please get in touch with me at 216.666.2700 or my cell at 203.913.1078.

Sincerely,

A handwritten signature in black ink that reads "John Pace".

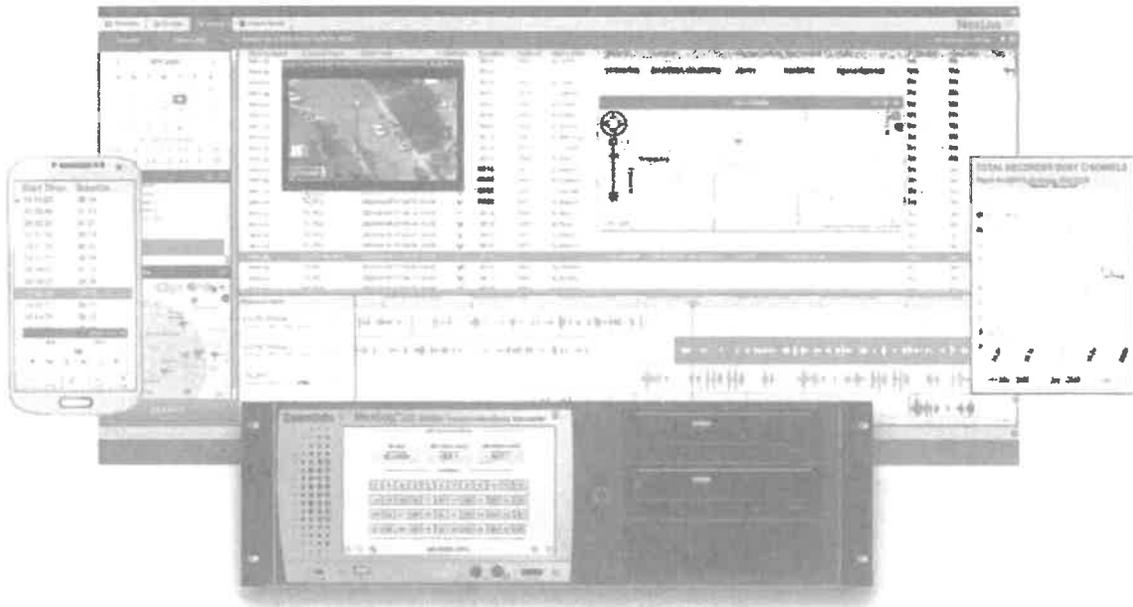
John Pace  
Regional Director

**Eventide®**

**NexLOG™**

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SERIES**

*Advanced Recording Solutions  
for Mission-Critical Communications*



**Recording Systems • Software Solutions • Edge Capture Devices**

**NG9-1-1 • P25 Radio • IP Dispatch • Incident  
Reconstruction • Instant Recall • QA/QI • Screen  
Recording • Reporting • VoIP • SIP • Analog • T1/E1**

For Product Demonstrations, Sales and Support

**Interaction Insight Corporation**

John Pace  
Regional Director  
(216) 666-2700  
[jpace@interactionic.com](mailto:jpace@interactionic.com)  
[www.interactionic.com](http://www.interactionic.com)

  
**INTERACTION INSIGHT  
CORPORATION**

## **Eventide Voice Recording Solution**

- Eventide NexLog DX 740 Recording System and Application Software
- 8 - Analog Channels
- 16 - VoIP/RoIP Channels
- Recording with MediaWorks Access Licenses for Eight Users
- Built-In Redaction
- Instant Recall for Dispatchers
- The Chassis comes with the following:
  - (2) RAID-1 2TB **FIXED** Hard Drives
  - (1) Blu-ray Drive
  - Dual Hot Swappable Power Supplies
  - Embedded Linux NexLog Base Software
  - 2 - Network Cards
  - MP3 Recording
  - 2 - Post Center Rack Mount
  - Archiving to your SAN
- Project Management & Testing
- On-Site & Remote Installation
- Unlimited On-Site and Remote Training
- One-Year (**M-F, 9-5**) Onsite & Remote Support

**TOTAL FOR SYSTEM = \$22,039.40**

### **EVENTIDE OPTIONS**

(2) RAID-1 2TB **Hot Swappable** Hard Drives = **\$3,230.00**

ANI/ALI Interface = \$2,100.00

Each Additional - 8 VoIP/RoIP Channels = **\$1,920.00**

Additional 8 User Media Web Access Licenses = **\$1,090.00**

Pack'n Go = **\$600.00**

QA Software for **20** Dispatchers = **\$4,600.00** (includes forms development)

Data Screen Capture (**5** Licenses, with **8** Screens each) = **\$4,500.00**

Enhanced Reporting Package = **\$1,640.00**

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Data Stream for ANI/ALI must be provided. The above pricing includes the installation charge, provided your telephone personnel supply the proper audio to the system's physical location.

For VoIP, your IT/Radio technicians will need to configure the span port and be available during the installation.

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► **MediaWorks DX Software: Incident Reconstruction, Instant Recall and More!**

The **MediaWorks DX**™ software option provides secure access, replay and management of audio, screen, multimedia, text and TDD recordings. It is available via web browser on PCs, tablets and phones (using secure HTML5 technology). MediaWorks DX provides a complete set of tools to Browse, Search, Replay, Instant Recall, Live Monitor, Reconstruct Incidents, Protect, Export and more.



► **Reporting Engine DX**

The flexible **Reporting Engine DX**™ option provides directors and managers with business intelligence to help determine necessary staffing levels and workflows, and to help justify budgets. Radio traffic, 9-1-1 and administrative phone activity can all be joined into actionable reports.



Reports can be generated on a schedule and delivered via email, PDF, or viewed in a browser. Custom reports can be designed from scratch or by starting from a wide range of pre-configured reporting blocks tailored to fit your needs.

For Product Demonstrations, Sales and Support  
**Interaction Insight Corporation**  
 (800) 285-2950  
[www.interactionic.com](http://www.interactionic.com)

